



I M P R O V E
Your
**HOME CARE
RESULTS**



www.champ-program.org

COLLABORATION FOR HOME CARE ADVANCES
IN MANAGEMENT AND PRACTICE

We Understand Your Challenge

► Home Care Senior Leaders

Need to measurably improve agency performance – with an affordable investment of both agency resources and staff

► Quality Improvement Managers

Want access to additional improvement expertise and to interact with their peers in a professional community

► Frontline Homecare Managers

Need strong clinical teams in order to meet agency and patient outcome goals

► Home Care Clinicians

Must meet the needs of a growing geriatric home care population

The path to better care is now clear thanks to CHAMP!

► **CHAMP is a click away at www.champ-program.org**

4 WAYS CHAMP IMPROVES PERFORMANCE

CHAMP is the first national initiative proven to advance home care excellence for older people. CHAMP's online community, valuable tools, educational programs and knowledge-base can help you improve the quality of patient care immediately. Here's how:

1 A Broad Web-Based Community for Timely Support

Joining our community enables you to:

- Participate with other professionals dedicated to improving home care for older people
- Share and receive knowledge, best practices, and evidence-based tools
- Gain access to information on the latest performance improvement innovations and updates

2 Fast, Easy-to-Access Tools

- Download valuable, evidence-based tools to improve quality
- Measure your progress against your industry peers
- Seek timely advice from experts representing all home care disciplines

3 Educational Programs to Enhance Your Staff's Skills

- Affordable, self-paced online courses – Contact Hours provided
- Teleconferences, video conferences, Webinars

4 Evidence-Based Best Practice Information

Evidence Briefs summarize the nation's first consistent geriatric practice framework for home care, with best practices and recommendations. Framework Briefs are available for:

- Care Coordination, Management, and Transitions
- Medication Management
- Cognitive Function
- Physical Function
- Chronic Pain Management
- Palliative Care and Advanced Illness Management

Get started right now!



- Visit our powerful, new web site and join our community at www.champ-program.org
- Email Laurie Reische, CHAMP Program Director at laurie.reische@vnsny.org
- Call Laurie directly at



CHAMP Programs Produce Measurable Results

Participants in the Medication Management course make significant improvements in medication reconciliation, identifying potential medication-related problems, and assessing for medication adherence. Patients experience a reduction in the number and complexity of their medications; factors associated with rehospitalization. Agencies participating in the Pain Management course have improved their measure of Improvement in Pain Interfering with Activity, and in identifying the patient's pain goal. And CHAMP graduates from both courses report important enhancements in their ability to communicate with physicians.

Here's what CHAMP participants had to say:



Sandy Miskelly, frontline nurse manager, University Hospital Home Health Agency, Middletown, Wisconsin: *"It was a fabulous program. It will continue to influence our practice for years to come."*



Joanne Handy, past President/CEO, VNA of Boston: *"The nurse managers in the CHAMP program were really enthusiastic. From the beginning they saw this as an opportunity to really focus on clinical excellence."*



Alice Weinberg, frontline nurse manager, VNS of New York: *"What was exciting was that the staff involved with this program continued to practice at such a high level."*



Nancy Roberts, President and CEO, VNA of Care New England, Warwick, R.I.: *"The issue of communication with staff, how you approach staff about imparting new information to clinicians who see themselves as very experienced with a tremendous amount of expertise, has been enhanced by some of the communication techniques that nurse managers have learned from CHAMP."*

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