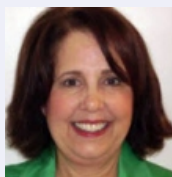


March 11, 2011

Wednesday Wisdom with Deb

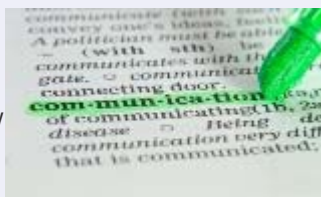
We're giving our blog a new feature! As a clinician in the home health care industry for over 20 years, Deb Bertrand will share her thoughts and personal experiences in a new blog series, *Wednesday Wisdom with Deb*. Visit our blog every Wednesday and get your wisdom fix! This week she talks about the "O" word. You can learn more about Deb [here](#) and you can read her latest post [here](#). As always, if there's a topic you'd like her to talk about, send an email to champ@vnsny.org.



"Communication in health care is often overlooked."

Amy Berman, from The John A. Hartford Foundation, shares her touching story about being diagnosed with Stage IV breast cancer. In her personal account, Amy shares why communication in health care is so important. [Click here](#) to read her inspiring story.

What can you do to improve communication in home care with physicians, patients and your colleagues? We have a few ways to help you!



Courses

- [Improving Communication with Physicians](#)
- [Developing Strong Home Care Teams](#)

Tools

Visit our [tools page](#) and select '*patient communication*' or '*provider communication*' in the **Types** drop-down menu or select '*teambuilding*' in the **Topic** drop-down menu.

Blogs

We have some great tips that our bloggers have shared about effective communication. Click on each title below to read the post!

- [Health Literacy, Care Transitions, and Keeping All Those Medications Straight](#)
- [Creating a Culture of Advocacy](#)
- ["She works hard for the money!!"](#)
- [How SBAR Helped my Team](#)
- [From Dr. McGrouchy to Dr. McFriendly-Improve Your MD Communication](#)



Take the Tool Survey

If you haven't shared your thoughts about one of the tools in our Resource Library, [fill out this quick survey!](#) Remember, the more tools you talk about, the greater your chances of winning a \$50 Amex giftcard. The next drawing is on **Monday, March 14th!**

CHAMP E-Learning

[Improving Communication with Physicians](#)
[Clinical Coaching with CHAMP Tools](#)
[Best Practices Activities](#)

Free E-Presentations

We have short e-presentations on our website that you can watch anywhere, anytime. Each e-presentation has been developed and narrated by an expert on specific topics. Take a look today!

[Considerations in Geriatric Medication Management](#)

[The Model for Improvement: Small Tests of Change and Using PDSA Cycles to Drive Improvement](#)

[Clinical Coaching with CHAMP Tools](#)

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