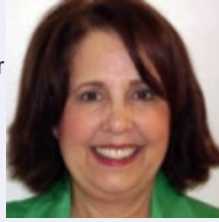


November 11, 2010

"She Works Hard for the Money"

Looking for ways to connect with your team? Deb Bertrand tells us how she first stumbled into a nurse manager role and offers some insight on how you can build relationships with your team members. [Click here](#) to read her story.



The Latest BPIP

The Home Health Quality Improvement (HHQI) campaign's newest Best Practice Intervention Package (BPIP) was released on October 28th. We were happy to see some of our resources in the BPIP! Here are the items that were included:

[SBAR Worksheet](#)

[Review of the SBAR Technique](#)

[Review of the Medication Reconciliation Process](#)

[Improving Care Transitions Video by Mary Naylor](#)

If you haven't seen the BPIP yet, [click here](#) to learn more.

National Family Caregivers Month

November is National Family Caregivers Month. There are about 34 million family caregivers in the United States who provide care to adults with chronic illnesses. You may often work with caregivers to coordinate care for your patients but family caregivers can take on this role without any prior training.

Visit our [tools page](#) and select '**family caregivers**' in the drop-down menu for resources to assess caregivers' strengths and limitations as well as tools to educate them on topics like falls and proper nutrition.



Free Caregivers Webinar

The National Private Duty Association will be hosting a webinar, *Caring for Someone with Alzheimer's at Home*, on Tuesday, November 16th at 8 pm. The webinar will give advice on assessment, care plans, safety and other issues related to Alzheimer's. If you have any patients with Alzheimer's, [click here](#) to share the registration link with their caregivers.

E-Learning Opportunities

Geriatric Medication Management

Available to Frontline Nurse Managers, Clinical Directors, QI/QA Staff, and Certified Case Managers for CE hours

[Click here](#) and find out more!



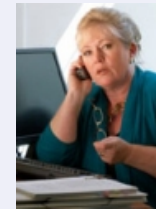
Geriatric Pain Management

Available to Frontline Nurse Managers, Clinical Directors, QI/QA Staff, and Certified Case Managers for CE hours

[Click here](#) and find out more!

Improving Communication with Physicians

Available to all home care clinicians; CE hours available to registered nurses



[Click here](#) to find out more!

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